

## Banking Licence



Regulated by the

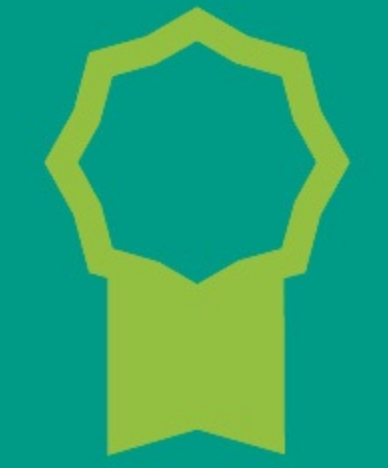
- ›› Dutch Central Bank
- ›› European Central Bank
- ›› Authority for the Financial Markets

## Client Segments



- ›› Professional Trading Groups
- ›› Corporate Hedgers
- ›› Prime

- ›› Top three ranking on turnover and market share
- ›› Self-supporting operating model
- ›› No proprietary trading



## Net profit

Underlying net profit  
(x EUR million)



2019	2018
<b>112</b>	<b>119</b>

## Cost/Income ratio

2019	2018
<b>67%</b>	<b>67%</b>

**Client satisfaction** | **NPS**  
on a scale from 1 to 7  
on a scale from -100 to +100

<b>5.66</b>	<b>26</b>
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## Employee engagement



**80%**